

Queen of Peace eGiving

Thank you for considering eGiving as your option for financially supporting Queen of Peace Church. Your generosity and faithfulness allows the church to continue its many ministries. You can access a secure Queen of Peace donation page in two ways. You can click on the **DONATE** button found on the right side of the church's website, www.queenofpeacechurch.net, or you can go to the donation page directly, <https://secure.pledgeconnect.com/queenofpeacechurch>.

Frequently Asked Questions

1. What is automated giving through Pledge Connect?

It is an automated means to financially support the church through regular contributions from your checking savings, or credit/debit card account. Pledge Connect partnered with the Archdiocese of Cincinnati in 2007 to provide electronic donation services to all churches in the Diocese.

2. Will I be charged any fees if I use Pledge Connect?

No. all costs for operating and maintaining the program will be paid by the parish. Costs include a monthly maintenance charge of \$49.00, a credit card transaction fee of 2.49% + \$0.25 or an electronic transfer fee of \$0.45. It is worth noting that the bank currently charges the parish a fee for every parishioner check deposited.

3. How do I enroll with Pledge Connect?

You can enroll online through the church website or by filling out a form and delivering it to the church office.

4. Is Pledge Connect secure?

Yes, when you make a contribution online or through the parish office, your account information is securely processed and stored using the latest encryption technology.

5. Can I contribute to additional church collections through Pledge Connect?

Yes, all automated giving participants have the opportunity to contribute to any fund that the church has designated through Pledge Connect. Tuition and other school fees cannot be paid through Pledge Connect as other programs are in place for these.

6. Which payment methods are accepted?

Pledge Connect supports direct bank transfers from your checking or savings accounts and all major credit/debit cards such as Visa, Master Card, American Express and Discover.

7. Can I donate a one-time gift or contribution for a specific term using Pledge Connect?

Yes, one-time gifts are graciously accepted. Donors can also make recurring gifts that are withdrawn automatically on a regular interval, such as weekly or monthly.

8. Can I stop, increase or decrease my payment at any time?

Yes, by contacting the parish office and informing them of your desired change.

9. If I submit an enrollment form to the parish office will my sensitive information such as credit card and bank numbers be secure?

Yes, once the information has been entered into the system the form containing the information will be destroyed. Your completed form can be delivered to the parish

office or dropped in the collection basket. In all cases make sure your completed form is sealed in an envelope with "Pledge Connect" written on the outside to insure that only the parish administrator will open the envelope.

10. How does my Pledge Connect automated contribution relate to my use of weekly envelopes?

All parishioners will continue to receive their box of collection envelopes. In 2011, the envelopes will have a box to check "E". In addition there will be the usual special collection envelopes for contributions not elected for automated giving. You are encouraged to continue putting your envelopes in the collection as the knowledge of your attendance at mass is important to us.

11. When I use Pledge Connect, do I receive a receipt for tax purposes?

Yes, when you setup a contribution online, you will receive an email receipt for your contribution. IF you do not have an email address, the parish office will mail a receipt to you. In addition, all parishioners will continue to receive a yearend statement for tax purposes from the parish office.

Credit/Debit Card – Terms and Conditions (Mastercard, Discover, Visa, American Express)

By checking the **Terms of Conditions** box on the previous page, I acknowledge that I am the duly authorized credit card holder and authorize all of the above to be accurate.

eCheck – Terms and Conditions

I would like to take advantage of the security and convenience of electronic funds transfer scheduled or periodic payments.

I hereby authorize Innovative Financial Technologies, LLC (Queen of Peace's agent) to instruct my financial institution to perform scheduled or periodic electronic funds transfer debits and/or credits to my checking account according to the specifications selected.

For accounting purposes, all electronic debits will be reflected in the monthly bank statement that corresponds with the identified financial institution account.

This authorization is to remain in full force and effect until Innovative Financial Technologies, LLC or Queen of Peace has received written notification from me of its termination in such time and in such manner as to afford Innovative Financial Technologies, LLC and my financial institution a reasonable opportunity to act on it.

By checking the **Terms and Conditions** box on the previous page, I acknowledge that I am a duly authorized check signer on the financial institution account identified, and authorized all of the above to be accurate.

Form Instructions

Select **Contribution Type** – if Other is selected, please fill-in purpose (Solemnity – January 1, Assumption – August 15, All Saints – November 1, Immaculate Conception – December 8, Flower Fund – Monthly)

Amount – self explanatory

Select **Frequency** – how often you want the above amount to be charged to your account

If **Continuous Payment** is selected, then the charge continues according to the frequency selected. If desired, insert the **Number of Payments** your accounts will be charged according to the frequency selected. For instance, if the selected frequency is monthly then the account is charged every month for the number of months indicated in the Number of Payments.

Envelope Number – the number found in the upper right corner of the contribution envelope/box (use 000 if no number has been assigned to you)

Name, Address, Phone and Email – self explanatory (all listed information is secure and for Queen of Peace's use only. An Email address is **not** required to complete the donation)

Select **Credit Card or eCheck**. If Credit Card is selected, then select type of card, insert credit card account number and security code (found on the reverse side of Mastercard, Discover and Vis, on the front of American Express) and select expiration month/year. If **eCheck** is selected, then insert bank routing number (9digits located on the bottom left side of a check or deposit slip) and the account number (located beside the routing number). Attach a voided check or savings deposit slip.

A receipt will be sent to the email listed and to the Queen of Peace parish office. If no email is listed then a receipt will be mailed from the parish office.